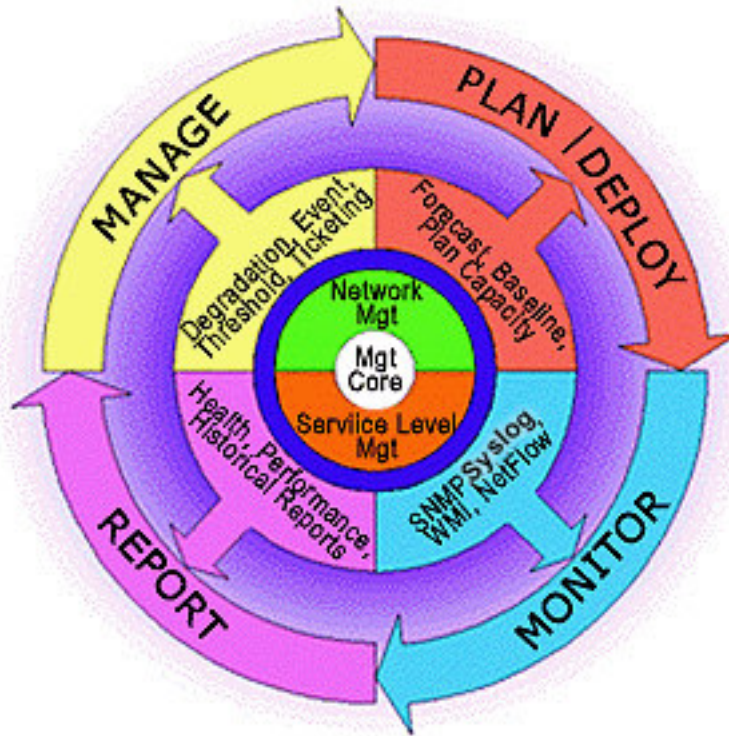


Enterprises

An enterprise should use and manage technology to serve the organization's purpose, not to be bogged down by it. Technology should lend a hand in improving a business—not eat the time and resources meant for business operations in the first place. With MAX Everest, technologies that comprise your business arsenal are broken down into business processes—sets of activities that can be planned, monitored, managed, and appropriately modified and fine-tuned as and when the business demands it. Everest's powerful infrastructure management solution provides the following:

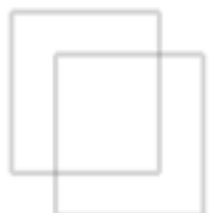
Let Technology Work For You



NETWORK DEVICE AND TRAFFIC PERFORMANCE MANAGEMENT

As your infrastructure crosses over a diverse range of network technologies and protocols and spans across disparate physical locations, MAX Everest empowers you to tackle your infrastructure management concerns by providing a single point of solutions for all these diverse elements. Among others, it employs:

- Proactive network device management
- Auto-topology discovery
- Bandwidth management
- Traffic Management





SERVER AND APPLICATION PERFORMANCE MANAGEMENT

MAX Everest works to optimize your servers' and applications' state of health to guarantee that your whole business is working efficiently and running in best condition.

FAULT MANAGEMENT

MAX Everest empowers you to detect potential and actual faults before they occur and/or impact your services by providing various services and user-friendly views for the operator:

- Event and Alarm Management
- Event Correlation
- Notification, Acknowledgement & Escalation
- SNMP Trap Management
- Syslog Management



End-to-End Monitoring

MAX Everest N2N emulates a real-user experience and finds the overall response time of the application, server, and the network. The integrated view on the user-experienced response times with the actual network, server, and application QoS parameters enable the operators to find the root cause of any degraded services across heterogeneous networks, network devices, servers, and applications.

Domain Views

MAX Everest provides ability to the enterprise operators to group its monitored resources across multiple lines of business or domains spanning across multiple locations and heterogeneous networks, servers, and applications.

Multiple Operator Views

MAX Everest provides grouping of the network resources across multiple geographical operators based on their locations, or specialized skilled operators based on their specialization, or line of responsibility based the business process in a single system but still catering to the different access levels of different operators.

